1. **application and approval conditions**

1.1

The order and sale of jewelry or products through www.laurencedelvallez.be is brought to you by Mrs Laurence Delvallez, these general terms and conditions of sale are those of the seller.

Under "purchaser" is means any natural or legal person who buys one or more product (s), via the webshop Similarly, every visitor to the online jewelry shop.

Current sales conditions apply to all sales offered on and realized via the online store www.laurencedelvallez.be or other agreements come about via the Web shop.

1.4these conditions apply to the exclusion of all other conditions, particularly one that apply to the sale or rental in the shop of seller.

he seller is active in Europe. Consequently, the seller only accept your order if the delivery address is located in Europe and this delivery address is not a PO box address.

by placing an order via the webshop explains the buyer have read the terms and conditions of sale and the buyer accepts the terms and conditions of sale.

1.7 If a court ruling one or more articles of these conditions would be declared invalid, the remaining provisions of these terms and conditions integral of force.

1. **realization of the agreement**

2.1

There comes only a sales agreement between the seller and the buyer to stand after the order of the (potential) buyer is explicitly accepted by the seller that the buyer of this at confirmation writing on the

2.2.

The receipt of the confirmation by the buyer is the moment at which the contract is concluded.

2.3

The seller reserves the right not to accept the order or, if applicable, to dissolve the agreement without to the buyer for any damages to owe, but provided that repayment of any amounts paid. In particular when problems have arisen in the past with the person making the order or his family members in the case of natural persons, as well as if in the past problems were raised on the specified delivery address or in the case of outstanding invoices.

1. **Prices**

3.1

the prices of the products are indicated in euros all taxes included, except the participation in shipping costs.

3.2

The seller reserves the right to change prices at any time, are nevertheless the products billed based on the rates applicable at the time the order is accepted.

3.3

the seller cannot be held liable for (type) errors that prevent deals which are in the buyer can reasonably be assume that this ( Type) errors concerning.

3.4

the required price is this which is mentioned in the confirmation writing.

3.5

the seller reserves the right the required price after the agreement was concluded on the basis of, for example, to change price changes affect the shipping costs, new fees or (typ) errors.

If the price is increased, then the buyer has the right to dissolve the agreement without cost nor obligation of the seller in due burden to pay any compensation.

 3.7

the products remain property of the seller until the price fully and finally paid.

4. **Payment**

4.1

For the order for products through the online jewelry shop there are following payment options: \* Visa and MasterCard \* Bank transfer with IBAN: BE40 6719 6418 8963

4.2

The seller undertakes to the best ability the safety by the user of the webshop, but may in no case be held liable for any damage caused by the use of the online jewelry shop and in particular for damages caused by third parties who would abuse the website or the payment system.

4.3

The seller respects the rules with a view to enabling the repayment of the sums paid by the consumer in accordance with the law of 14 July 1991 on trade practices and consumer information and protection of consumers.

4.4

In case a payment term was stipulated and in each case 30 days after delivery, the buyer is, ipso jure and without prior notice, interests for late payment of 1% per month and a compensation of 10% with a minimum of €50.00.

5. **Delivery**

5.1

Products shall be sent to the delivery address that is specified in the order (home address or other address).

5.2

Of course allows the seller to do everything within the shortest possible time to provide the products. But on the online store stated delivery times are only indicative.

5.3

The ordered goods Were not delivered within 30 days, then a further period be agreed between buyer and seller. In the absence of additional time period, the contract is legally dissolved and the Merchant shall reimburse any payment received within 30 days.

6. **Right of renunciation**

6.1

The right of renunciation is only applicable for purchase via the Web shop by natural or legal persons, exclusively for non-professional purposes, acquire or use these products.

6.2

The law of 15 May 2010 on trade practices and consumer information and protection of consumers, let consumers to within 14 calendar days after receipt of the product to the seller that he renounces the sale.

6.3

The goods must then within the same time limit on cost of the copper in the original, undamaged and original packaging, along with all accessories, operating instructions and (a copy of) the invoice/delivery note returned to: Delvallez Laurence BVBA Vijfseweg 79, 8790 Waregem.

6.4

Incomplete, damaged, used or soiled by the consumer goods are not repossessed.

6.5

At the latest 30 days after acceptance of the return the seller will refund any amounts paid, except the direct cost of delivery.

6.6

Ex article 80 § 4 law of 14 July 1991 on commercial practices and information and protection of the consumer, the right of renunciation does not apply on:d e delivery of products which, in the opinion of the the consumer's specifications or clearly personal character have been manufactured or which by their nature cannot be returned or rapidly decay or become obsolete

6.7

If the customer wants to exchange the goods purchased via the Webshop. Within 14 calender days after receipt of the product, the customer must have contacted the seller to inform about an exchange. Incomplete, damaged, used or soiled by the consumer goods are not repossessed. If there is a difference in amount of the exchange, the customer will be compensated in a voucher. Not in a refund. Sales items can not be refunded. Only in a voucher.

1. **Privacy**

7.1

Your personal data is stored by the seller and kept in your personal account in order to enable the seller to correctly execute your transaction. Once this data is stored, your later transactions faster.

7.2

The seller complies with the Belgian law of 8 december 1992 with regard to the processing of personal data, amended by the law of 11 december 1998, in which taking into account the European directive of 24 October 1995. This law States that the person or company collecting data, the consent of the person whose personal data it goes, that the data is relevant, accurate and correct and that they must be collected for specific, clear and legal purposes. The person whose personal data it goes, should have access to and the right to change the information that concerns him/her.

The seller undertakes to provide any personal information to other organisations with commercial or non-commercial purposes.

8. **Guaranteed**

8.1

The trader guarantees that the products and/or services fulfill the contract, the specifications stated in the offer, the reasonable requirements of reliability and/or usability and on the date of the emergence of the contract involving legal provisions and/or Government regulations.

9. **Applicable law**

9.1

The sales on which the current terms and conditions of sale apply, are subject to Belgian law.

9.2

Only the courts of the judicial arrondissement of Kortrijk are competent.